



## LegalShield Law Firm Stories

One of my best friends left his employer last year and they still owed him about \$2000 in commissions. Because the parting wasn't exactly under the best of terms, he found it difficult to collect this last bit of compensation he had earned as his requests for payment went ignored. He contacted his LegalShield attorney and they advised him of his rights, informing him that any compensation that remained unpaid once his employment with the company was over was subject to interest, which he was not aware of. My friend's attorney corresponded with the previous employer on his behalf, advised him before every conversation he had personally with the company, and reviewed all documents throughout the process. The result? Instead of two thousand dollars, they agreed to pay him ELEVEN THOUSAND DOLLARS. These are the checks they cut him (less taxes). I'm grateful that my friends and I are empowered with the resources to make sure we are never taken advantage of or treated unfairly, I'm sure I'm not the only one who has seen people get screwed over by a company. Not understanding your rights and not standing up for your rights is a very expensive way to live.

I won 7 unlawful detainer cases in 6 months that were all filed against me by the same bad landlord. I got access to a law firm who educated me with everything I needed to know and understand so I could handle the court process on my own, including how to interact with the judge, etc. The landlord hired an attorney for the last court case and I still won, solely because I understood what was going on and what my rights were. I heard the landlord's attorney tell his client to leave me alone because I knew the law and he would not win before probate was done (the actual owner of the property was deceased, with no probate done to establish authority over the estate of the deceased). Seven wins in 6 months was quite empowering and really made LegalShield invaluable. I also took advantage of the uncontested divorce benefit. I had to pay NO attorney's fees, only court costs, and it was the same family law attorney I dealt with on another matter, so it feels like he is my personal family law attorney on retainer, and he even seems to know me and my personality. Love this membership. — *S. Wright, LegalShield Member*

My mortgage company did not pay my taxes (without my knowledge) and my account became delinquent. I had previously called my mortgage company to find out the payoff amount on my loan, and because of that they froze my escrow account. But they didn't tell me, so my account became delinquent after a couple of months. I called the mortgage company myself and they told me they couldn't help because my house was already in the foreclosure stage. I flipped! As you could imagine, because we have our taxes built into our mortgage every month. So I called the law firm, they said what the mortgage company did was against the law and that they would help me rectify the situation. They wrote a letter on my behalf and the mortgage company called us, apologized, and paid the \$16,000 in back taxes. — *R. Acosta, LegalShield Member*

**M**y law firm wrote a letter on my behalf when my HOA was harassing me about my dog. I've never heard from my HOA since! — *L. Witte, LegalShield Member*

**M**y husband is a DJ. He was working for a country club for their children's Halloween party. They told him to set up outside on the golf green. No problem because there wasn't a cloud in the sky. Fifteen minutes before the party ended, the golf course sprinklers came on and ruined his computer. The country club didn't buy us a new computer... until they received a motivational letter from our law firm. — *N. Gutierrez, LegalShield Member*

**I** was selling a home that I had built and had paid the tax up front when I built it. That was a selling point for the buyer as it saved them money for decades to come. Then the city suddenly said the tax was never paid. Luckily I had the cancelled check I wrote to them years earlier. They said it was going to take 2 weeks to research, as they didn't know what the check was for. The buyer was going to walk from the sale and the city was unconcerned even though the memo line on my check had tax and lot number on it. I called LegalShield and suddenly I had my answer within a few hours. Not only had I paid the tax, but they had still been charging me my annual property taxes for years. The sale of my home closed on time and the attorney made the city refund all the taxes they had been charging me in error — with interest! — *J. Burton Jr., LegalShield Member*

**I** try not to speed, but sometimes it just happens :-)) My law firm has been to traffic court on my behalf three times for speeding tickets. I have zero points on my license. I can't imagine how much my insurance would cost with 12 points on my license! — *L. Witte, LegalShield Member*

**W**e saved potentially \$30,000 when our mortgage company wanted to change the terms during a refinance. One letter from the law firm cleared it up. Glad we could flex that legal muscle. — *M. Bishop, LegalShield Member*

**O**ur doctor's office charged us for our annual (free) health prevention exams that was actually covered 100% by our health insurance. They also forgot to bill some lab work tests as routine, causing the hospital to bill us over \$600, which would also be covered if they resubmitted it. They refused. So our law firm wrote a letter to them. After one week the doctor's legal department responded, took off the two wrongfully billed office visits and resubmitted billing for lab work correctly, saving us \$1,000. Thanks LegalShield! — *M. Bishop, LegalShield Member*

**I** was in the wrong place at the wrong time and received a felony before I had LegalShield. They later got it reduced to a misdemeanor and deferred so that after my probation it will never be on my record. Six months later I get pulled over for speeding. (Which is not on my record and did not affect my insurance because the law firm handled this too!) The officer asked to search my car. I pressed the emergency legal access button in the app to get my attorney on the phone, and he immediately backed off and let me go! Right now the law firm is in the process of saving me almost \$4,000 in collections on accounts that someone opened under my name!! — *B. Overton, LegalShield Member*

**I** had a court issue that I shouldn't have had. Someone said I personally owed them \$9,500. Even the claim was pre-existing for a time prior to me having a membership, LegalShield still walked me through the steps to fight it, papers to file, things to say. I was able to get it dismissed saving me \$9,500. I had tried this on my own in a similar situation, I provided

the judge with the proof and she still ruled against me saying I owed \$1,300. Once with, and once without legal help. Thank you LegalShield, I will never be without you. — *D. Kirby, LegalShield Member*

I got my Will done for free, saving me a lot of money and finally getting that nagging feeling off my mind. And the law firm saved me tens of thousands on my divorce. — *R. Satterfield, LegalShield Member*

Three speeding tickets in 60 days totaling \$750 in fines. Lawyer comes to court — yada,yada,yada — no points, no driving school, nothing reported to insurance or DMV, paid only \$240. Oh ... and no attorney bill! Just my monthly service of \$24.95. — *M. Giambrone, LegalShield Member*

I was with a mortgage company for years. They stopped doing mortgages, but they still serviced the mortgage. I pleaded with them for months to modify my mortgage, but they gave me every excuse they could think of. Finally, I decided to ask my Law Firm to review my mortgage statement. I asked about some insurance cost for which I could never get an explanation. After my attorney reviewed the statement, she instructed me to look at my deed. She said if there is a number on a certain line, I should not be charged any extra insurance. Keep in mind that was 10 years later. My lawyer was relentless; she never gave up. One evening, I came home to a letter from the company with a message that read, "Congratulations, you've been approved for a loan modification." Suddenly, I had a \$64,000 reduction off my principle, which lowered my payments significantly. The point is, without my attorney getting involved, I would never have gotten that kind of result. LegalShield forever! — *L. Jocelyn, LegalShield Member*

Before I retired, and before my son became a teenager, I would mow my lawn every two weeks, on a Saturday. The HOA's inspector would religiously come by on the Tuesday before I would mow again. I kept getting threatening letters about the condition of my property and a possible fine of \$250. After about three instances of these letters, I sent the last one to my attorney. (I just love saying that!) They called me and re-read the letter where I had 30 days from the date of the letter to respond to the fine. She said, "Don, the letter isn't even dated! We've got this!" My attorneys took it from there... To this day, seven years later, not one letter has come and they published their inspection schedule! Working from home now, I see them sitting out there taking notes, etc. I smile and wave at them. There's something powerful about a communication from "the law offices of...!" — *D. Short, LegalShield Member*

I had a falling out with a former business partner. Our law firm sent a demand letter as well as a cease and desist letter. I got my items soon after the letter. They also helped me restructure the business so I now own it 100%. This happened this year, thanks to my LegalShield membership. — *D. Michelle Muth, LegalShield Member*

I was living in a two-family house lot and noticed newspapers on my lawn. The other house was vacant and I didn't order them. So a few months later, I received a letter with a bill for \$25. I called customer service and told them I never ordered service, but they said there was nothing they can do and that I would need to pay or it will go to collections. I called LegalShield and they wrote a letter to the newspaper and everything was dropped with an apology from the president of that newspaper company. — *J. Bowles, LegalShield Member*

I know the feeling of not having my Will and my estate matters in order. Once I got my membership, I contacted the law firm and they did my will, living will, and health care power of attorney at no additional charge, all covered for free by the membership! — *B. Jarosz, LegalShield Member*

We bought our house a year ago and later found there was a latent defect, meaning the company fraudulently hid damages. On our residential contract, it asked the seller if there were any wood-destroying insects or if the property been treated for any wood destroying insects. That line said "N/A." Clearly, they had covered up the situation with new drywall and tried to jerry-rig the stairs with new wood against the termite-damaged wood. We had a contractor who specialized in termite restoration give us an estimate of \$68,000 (included the damages, materials, and labor). We turned this over to our law firm. The attorneys wrote a letter (as well as several emails) and made several phone calls on our behalf, to this company. Long story short, the company has agreed to pay for and fix all the damages in our home as well as pay for housing for the time we will be out of our home. This \$25 membership saved my family over \$68,000. — *F. Hammett, LegalShield Member*

I received a summons to appear in court in a state I've never lived in, for a property being foreclosed on that I never owned. My son (25 years old) also received one. We were being asked to appear in court for a debt of \$152,000.00 from my deceased ex-husband. I hit the red button on the app for after-hours assistance. I was told to relax and fax the papers over on a Saturday. By Monday afternoon my case was handed over to the law firm in the state that issued the summons. By Friday, the law firm had a letter out to me and my son relieving us from any responsibilities/liabilities. Without LegalShield, I would have panicked for two weeks, drove three states away, and may be facing paying a debt of 152,000 ... not to mention a foreclosure on my credit and my son's credit. — *N. James, LegalShield Member*

I broke my tooth eating at a chain restaurant. Made a call to LegalShield. They had me send in a copy of my dental bill via email, set up an appointment for me to give my statement to the insurance adjuster for the restaurant, and a month later I had a check in hand nearly double the amount of my dental bill. That's a huge win!! — *A. Pratton, LegalShield Member*

I had an ongoing issue with our internet provider. After having six technicians out with no improvement, just the threat of a letter from our law firm, I received a \$30 discount for an entire year plus a new line installed to the house. Problem solved. — *C. Walters, LegalShield Member*

I was pulled over. I showed the sheriff the LegalShield app and told him I could take a picture of the ticket and it was going to my law firm. He said "Wow" and gave me a warning. — *R. LeBeuf, LegalShield Member*

Our front door frame and side lights of our new home were rotting and causing water damage to our entry hardwood flooring after only two years. We reached out to the builder and they ignored us, saying we were out of the warranty period. There had been previous signs of issues. Our law firm wrote them a two-page letter and after two weeks, we got a call from the builder asking how soon could they come out to replace our front door frame and repair our hardwood floors ... saved us \$3,200. The power of LegalShield's muscle! — *D. Weis, LegalShield Member*

I took my VW bug in for a broken headlight and the warranty company was only going to cover the \$277 bracket that broke my \$1,000 headlight. My attorney wrote a letter to both the dealership AND the warranty company. They both paid completely for the repairs. I only paid my deductible. Two years later the same 3½-year-old car would not pass a smog test, and the dealership spent over two weeks trying to figure out the problem. So again, I reach out to my law firm to see what I can do. The dealership got motivated and ended up replacing the entire computer system and threw in a \$1,000 gasket, and I only had to pay my deductible. The power of a phone call! — *C. Cobbin, LegalShield Member*

I purchased a sample supplement from a Facebook ad for \$5.99. Two weeks later another charge for \$79 came through from the same company. When I called they said I had agreed to cancel within two weeks or pay an additional \$79 for the sample. When I argued, they hung up on me. I called my LegalShield law firm, and they wrote a strong email to the company. Four business days later I had the \$79 back in my checking account. I'll never be without LegalShield. — *L. Schussler-Williams, LegalShield Member*

I had my license taken away and it was \$10,000 to get it back. Tried working with the Agency trying to collect and they weren't willing to work with me at all. I called LegalShield, and after one phone call they got me over \$7,000 off what was owed and helped me get my license back that week! — *D. Mitton Jr., LegalShield Member*

While negotiating my timeshare, I secured a \$1,000 airfare certificate and instructions to redeem. I submitted precisely accordingly to instructions ... no answer. Did it over and over again. No answer. I call customer service ... magically it's the other company's fault. ENOUGH! As I was a relatively new member I wondered if LegalShield could help. They certainly did! They connected me with the South Carolina firm and we were off to the races. With a couple letters and some great counsel I got my airfare ... AND half my maintenance fees paid for ... AND a FREE vacation! I love my timeshare ... they let me do ANYTHING I want. I must have "be nice to this guy — he's lawyered up!" on my profile. — *C. Meekins, LegalShield Member*

The attorneys recently helped me with an uncontested divorce. The process was simple ... filled out a questionnaire, returned it to the law firm, and within a week I had papers in hand to be filed with the county. I filed the documents with the county, paid the \$231 filing fee that the county required, and three months later received notification from the county that the divorce was finalized. Saved me at least \$2500, and was an extremely simple process. — *G. Hudelson, LegalShield Member*

The attorneys have helped my husband reduce his \$50k in back child support down to \$20k. They've saved us \$5k in a real estate contract mistake, guided us through a small claims court case where we won and got our \$7k owed to us. They helped us cancel a service that wasn't supposed to be with a contract. They helped me get my money back from a hotel when a fight broke out in the hallway and I feared for my safety. They guided me through getting my money when a semi-truck tire exploded and landed on my car, reinjuring an almost-healed injury, as well as destroying my car. They have helped my husband and I resolve some speeding tickets. I could keep going. But, I will NEVER be without this service. Picking one story to share is hard. — *D. Goeden, LegalShield Member*

I was employed with a company for less than 3 months under an agreement for commissioned sales. Under the agreement, the company was to pay me the commission monies earned from my sales up to 3 months after resignation. Due to keeping diligent records

of my sales, I requested payment for the outstanding \$1500.00 from the company several times with no reply. I contacted my law firm which reviewed all my documentation and faxed the company a letter to pay the outstanding amounts OR ELSE, and a friendly reminder to govern themselves accordingly. The next day I received a phone call from the company that a check for the entire amount was ready for pickup at my convenience. Did I mention I had that same sales agreement reviewed by my law firm before I signed it? Thanks LegalShield! — *D. Belinsky, LegalShield Member*

**M**y wife was home with our daughters and I was out and about, when she got a threatening phone call from a scam artist who said that we were in collections and he was going to send us to court. Normally my wife Abigail would call me worried about what to do, but instead she called our law firm immediately. They called her back 10 minutes later with the research done on the phone number and said don't worry about anything. Issue resolved, stress gone, peace of mind forever with this legal membership. — *A. Stark, LegalShield Member*

**M**y couch had two small holes in it and it was under warranty. So we sent the form with a picture and they said "Sorry not covered, looks like cracking or tearing." So I called my great attorneys and they wrote a three-page letter to them. The next thing I get a call saying, "Come today and we will take care of it." They refunded me the \$1,325 I paid for all three pieces. They let me keep the three pieces. I sold it to my daughter's friend and upgraded to real leather! Also when my TV went out and was out of warranty, once again I called my law firm. They let me know everything has an implied warranty and my TV should last at least 4 years. TV problem taken care of as well. — *K. Karcher, LegalShield Member*

**T**he city ran a cable under my front lawn without my knowledge. That cable broke a hole in the top of my sewage pipe and dirt fell in it underground. When I flushed the toilet one day, it backed up on the bottom floor and flooded the bathroom and kitchen. I called a plumber who ran a camera down the toilet to confirm an orange cable running over the pipe, dirt caving in and blocking the pipe. I called my law firm and they wrote a letter to the city. The city officials came out, dug up the lawn to verify, repaired the pipe, paid for my plumber's bill, and substantially reimbursed me for water damage to my house. That was a heck of a letter! — *C. Jordan, LegalShield Member*

**M**y Grandmother died in 2012, and at the time she passed, Granny had 120 acres of cotton fields. For years, the city of Hawkinsville, GA tried to take my grandmother's land. She purchased this land in 1937! In her will, she left her property equally to her four children. On the day of her funeral, we got a knock on the door and we were served! None of her children had legal representation. I contacted my law firm back home (Powers and Chapman) and they informed me that since my father was an heir to my grandmother's will, and all of her grandchildren were named in the lawsuit and I had a LegalShield membership, they were able to assist my family. My law firm in Michigan contacted the law firm in Georgia and protected my grandmother's property while I was back home in Michigan. LegalShield protected our family property (valued at \$500,000). If it wasn't for my membership, who knows how much money we would have lost to attorney fees. LegalShield is real! — *T Jackson II, LegalShield Member*

**M**y son was kidnapped by his father in another state 1,100 miles away! Can you imagine the anxiety? I contacted my law firm and they got my son back to me. Thank you FL and NY LegalShield Attorneys. They're great! — *S. Elizabeth Carlson, LegalShield*

## Member

I enjoy playing golf and play in many tournaments throughout the year. I was in the last group on the course one Sunday and accidentally left my range finder on my golf cart. I didn't realize it until I was taking my clubs out of the car when I got home. (About a 25 minute ride). I called the golf course and everyone was gone except for the kid who checked us in at the end of the round. I inquired about the range finder letting him know exactly what it looked like and that I was the last cart in. He came back to the phone saying he didn't find the range finder. So I called the following day (Monday) and talked to the manager. He told me that no one turned it in. I emphasized that I was the last cart in and it couldn't have gone anywhere. He said they would continue to look for it and let me know. I was frustrated. I liked that range finder and even though it was a couple of years old, it cost me a lot of money. So I called my LegalShield provider attorney just to see if there was anything I could do. She decided to send a letter on my behalf. About 10 days later I got a call from the golf course. **THEY FOUND MY RANGE FINDER!** So I went to pick it up and the manager handed me a brand new range finder just like the one I described to him unopened in the box! I just said thank you and walked out with a big grin on my face. Having a LegalShield membership is **EMPOWERING!** — *LegalShield Member*

**M**echanics had my car two weeks and misdiagnosed it. So I took it to another mechanic who fixed it. I called my law firm and they advised me that the first mechanic had to pay the second one, which saved me \$1,200. Thanks, LegalShield! — *A. Gonzales, LegalShield Member*

**M**y 24 year-old son got a ticket for speeding 25 miles over the speed limit. In NY that's reckless driving. It's a hefty fine and 3-4 points on your license, which would have increased his car insurance substantially. That's not the worst part. He's a manager with a big car rental agency and if this stayed on his record he would have lost his job. He called the law firm and an attorney went to court three times for him. The last time he did have to appear because of the severity of the charge. His LegalShield attorney got the charge reduced to going through a stop sign, one point and \$100 fee. He now kept his job (the most important part of the whole mess) and his insurance actually just went down when he turned 25. So no insurance increase at all. I'd say that is a success story! Besides the fine, not a dime out of pocket. And now he tells his friends about LegalShield. — *J. Tresnan, LegalShield Member*

**A**bout 5 years ago I was in a car accident where I was hit from behind. I had never been in an accident before so I was unaware of all that went into insurance settlements, but I soon learned why there are so many criminal defense lawyer TV commercials. The day of the accident that other person's insurance company called me to offer us \$2,000. Thankfully I had the wisdom to say "I need to talk to my attorney first." In the end, the insurance company of the person who hit me paid for all of our chiropractic care and the doctor said we got one of the highest cash payouts for someone who was not seriously injured. — *A. Kirlew, LegalShield Member*

**W**hile living on the bottom floor in a 3-story Victorian house in Maine, I and my roommate complained several times regarding the "naughty" neighbors on the 3rd floor. The landlord, who didn't have a spine, pretty much did nothing. He didn't believe us since the second floor resident, a single lady, was too afraid to speak up. One day, I come home from a Christmas party at midnight. No one home. I thought we'd have a quiet weekend. Nope. I'm awakened at 3 am from the crazy party upstairs. That was the last straw. Called my LegalShield law firm, the attorney wrote a cease and desist order, and the landlord

kicked them out! Then he interviewed prospective new tenants very carefully. After that we finally had peace...! — *E. Hopkins, LegalShield Member*

I showed up in Georgia at the Budget Truck Rental to grab the large moving truck we had reserved with a deposit a month before, only to be told they didn't have the large truck, just a small one. This was absolutely not going to work for us with many big items we had to get to Maryland. We did the only thing we could in the moment which was to find a larger truck at a different car rental place in town, and were forced to pay a much higher rate. Once we completed the move, I contacted my law firm to see what my rights were in this situation. My attorney wrote a letter to Budget for me. A week later, I got an envelope in the mail from Budget corporate offices, and inside was a check for \$285 to reimburse me for the difference! I will never be without this membership. — *B. Carruthers, LegalShield Member*

My drycleaner ruined my shirt!!! I know it's not the end of the world, but when I showed them how there was blue coloring on my white cuff of my favorite dress shirt, the lady says, "Yeah, we know that happened. But we are not responsible for damaged items." As she points to a sign on the wall. What?!?! You admit you ruin it, and then have the gall to say that, especially to a faithful customer of 7 years? So I called my law firm, they wrote a pointed letter to the dry cleaning chain, and several days later I got an apology letter with a check for \$48 to replace the shirt. How cool is that? — *B. Carruthers, LegalShield Member*

My wife and I boarded a plane headed to Maui for a company incentive trip we won. We were just so excited to go on this vacation... BUT we weren't expecting turmoil. We put our bags in the overhead and took our seats. We sat there chatting, waiting for everyone to board so we could take off. Another passenger walks up and says, "Hey, I think you're in my seat." I showed the man our boarding passes that showed these were our seats. He leaves the plane, and comes back with a flight attendant who yells at us, "Look, these are not your seats and you are not going to hold up this plane! Now get up, get your belongings, and go find seats in the back!" My wife and I were embarrassed and humiliated in front of strangers and even people we knew on the plane. But we gently abided so we could get on with our trip. But when we got to the hotel, I called my law firm and explained what happened. My attorney wrote a kick-butt letter to the airline for us. About two weeks later, we got an apology letter from the airline along with two free vouchers to fly anywhere in the world we wanted. Ok, now that made us feel a bit better. Don't mess with us, we've got LegalShield. — *B. Carruthers, LegalShield Member*

I took my car to get an oil change. The dealership gave me a call and said they crashed my car. Are you kidding me?? They said they would fix my car but it would take 5 days and wouldn't charge me for the oil change. The car was being used for shared rides to make more money! Here's where the story gets good... I mentioned to the salesman that I use my car to earn income, so asked what about that money I'm losing since the car couldn't be driven these days? He said sorry that has nothing to do with us. What?! I went from that salesperson to his manager, to his supervisor, and all of them told me the same thing. Sorry. It's not our problem nor our policy so we're not paying you any money. This is crazy. I called my law firm and they wrote a letter to the dealership's corporate office and guess who called me back with an apology?? Then two weeks later I received a check for \$1,000 for lost wages! — *Stefon Gordon, LegalShield member*



An airline wouldn't re-issue my voucher I lost in the airport after spending many many hours being bumped from one flight to the next on a short flight from Dallas to NY - it was "talk to the hand" at the airport - until I got home and got another - "talk to the hand" customer service on-line - 2 times, finally I said ENOUGH! I called LegalShield - had my case resolved within ONE WEEK!! Got my voucher re-issued! — *J. Stroebel, LegalShield member*

I got audited several years ago because TurboTax does let you make mistakes. I almost lost my earned income credit. My LegalShield tax attorney saved my day, and whatever I owed was put towards my next year's return. It cost me nothing because of my membership to get this help. — *L. Panton, LegalShield member*

My mom took her new eyeglass frames to get lenses placed inside. When she received them, it was the wrong lens, she couldn't see her computer screen with them on. So she called them back and they said they would replace them with the right lens for an additional cost. Then the next day they called her to tell her the frame is cracked and will not be able to use them. She wanted to sweep it under the rug but I showed her how to use her LegalShield membership. She called the Lawfirm, they wrote a letter on her behalf. The company wrote her back apologizing and wanting to keep her business, reimbursed her for the cost of the frame (\$1600) plus the cost of both lenses. Plus they gave her a \$150 credit to use on any new lens plus 50% off any frame she wanted. After that she said I am keeping my membership forever. I love LegalShield! — *K. Akau, LegalShield member*

I rented a vehicle for a vacation. The car caused damage from a huge oil leak at the resort in Tampa and I was charged \$350 for a mistake that was caused by the rental vehicle. When I sent the bill afterward to the rental company, I was told there was nothing they could do. So I called my law firm and my attorney made a call to them for me. Not only did they return that money, but they returned the complete total which was \$800. Then they threw in an extra 2 day sportscar rental for free afterwards. I love our provider law firms! — *M. Browning-Weaver, LegalShield member*

I had a 1099 job in 2019 that abruptly ended in March 2020 due to the pandemic. The owners of the company "forgot" to pay me. Rather than get upset, I simply called my law firm. They sent a letter on my behalf and the money showed up in my checking account the following week. — *D. Campbell, LegalShield member*

When I was rear-ended, I checked with my law firm about my rights and they explained that I could make a "diminished value claim". But the other driver's insurance company gave me the run around. My law firm wrote a letter on my behalf and I got an extra \$815 that I deserved. I would not have known to have asked for that, nor likely have received it, had it not been for LegalShield! ~ *M. Bishop, LegalShield*

I had an overage charge on my cell phone bill. When I escalated to the company they said it's their new policy and no refund will be given. I called my law firm in Ontario, the lawyers reviewed my bills, offered to draft a letter for me and I got my \$108 back! Would never have called a lawyer for that amount but I could and I did because I have LegalShield. — *A. Sarda, LegalShield member*

Recently my husband's employer came to him and said they were going to cut his annual salary by \$20K per year, and he did not feel comfortable with this. He contacted our law firm and they gave him the right verbiage and confidence to go back to his employer with the information they provided. They said we value you as an employee so we will

move you into a different role but not cut your salary. One phone call saved us \$20K, and so many people are going through similar situations right now that LegalShield can help with. — *G. Crellin-Houghton, LegalShield Member*

I had a customer not pay me when I was a vacuum salesman. But they signed the contract. So I called the law firm and faxed it over. They wrote a letter for me, and 2 weeks later the check showed up at my office. ~ D. Berry, LegalShield member

My mom had some utility work done on her house and felt the City of Seattle was overcharging her for the project. She called the law firm, they reviewed her paperwork and re-wrote the letter she started to write the city. She received a check for \$2,400 as a result of the letter. Another story, my sister and her hubby flew to Oregon from Michigan and the airline canceled their return flight. There would not be another flight for a week, so they had to buy new tickets totaling \$1800. The airline only gave them a \$100 voucher. So the law firm wrote a 2-page letter and the week before Christmas the airline overnighted them \$1800. — *N. Terry, LegalShield member*

I had a problem with my cell phone and T-Mobile gave me the run around. So finally, I called LegalShield and explained what's going on. The attorney sent a letter to T-Mobile and they sent me a check for \$150 to replace my phone. I didn't have to pay out of pocket for the advice of the attorney or for the letter they wrote. Thank you LegalShield. — *M. Moznette, LegalShield member*

I took my car to a new mechanic and the shop broke something on my car. So I went back the next day to let them know and ask how are they going to make it right. They told me too bad so sad. So, I called the law firm, explained what happened, and they wrote a letter on my behalf. The mechanic called me the next day and shuddered as he said, "I got a letter from your llllaw firm, I have a check for you for \$100." I told him thank you and I'll come pick it up. I didn't get charged for the advice from the attorney or the letter he wrote. — *M. Moznette, LegalShield member*

I had a medical bill go to Collections. I wasn't aware of it, because I thought my insurance handled it. So, I called the law firm and they sent a letter on my behalf and got my \$3,000 bill dismissed. I wasn't charged for getting advice from the attorney and I wasn't charged for the letter either. — *M. Moznette, LegalShield member*

I received a pretty minor 'Not complete stop' ticket when an officer pulled me over. To my surprise the citation was ultimately like \$500+ dollars. I was thinking of contesting it because it was such a minor offense, and I had basically stopped. But I also didn't feel I would have any legal standing and ultimately dealing with the court could very likely be time consuming and fruitless. However, I called my LegalShield law firm just to see what they might say. Sure enough, they got it handled easily with no extra effort from me. They got the fine reduced to half and kept the point off my record which was great, but to me, just not having to personally call or appear for half a day at the courthouse or see a judge was priceless! — *Micah C., LegalShield member*

I was walking my dog about a month ago and we were attacked by a stray dog. I was bitten while trying to protect my dog. My first call was to animal control, and my second call was to my law firm. They explained what to fill out in the incident report, and what not to. They also explained what the process was in case I wanted to press charges if we ever found the owner. While both my dog and I are ok, it gives me peace of mind to know

that LegalShield had my back through the entire process. I love our unlimited advice portion. It's worth the price of the membership alone! — *M. Black, LegalShield member*

I had to evict a roommate from my house in November. I called the law firm and they told me where to find the proper forms to fill out to evict them, how much time to give them, and also how to deal with any left-behind items. They also gave me a few resources on who to contact and what to do in case this person tried to retaliate down the road.  
— *M. Black, LegalShield member*

I bought a car from Hyundai. Got my contract reviewed by my law firm, and my attorney found a "glorified carwash" fee that was \$1800 (imagine that over a 5 year loan with interest!). I was able to ask them to remove it and proceeded to buy the car. My attorneys are awesome. — *K. Ordonez, LegalShield member*

When I worked as a Non-Attorney Social Security Advocate, I secured a client's back-time in the amount of \$20,000. He literally called me every day for three weeks up to the award day. But I could not locate him anywhere after he received his money. A letter from my law firm quickly jolted his memory that he owed me, and produced my \$5000!  
— *M. Anderson, LegalShield member*

Over the weekend, I needed to get myself a new laptop. I used my Member Perks aspect of my LegalShield app, and I saved over \$100! Woo Woo! — *A. Deady, LegalShield member*

I had a gym membership which I cancelled because I hurt my shoulder. I had a doctor's certificate, but they kept charging me and threatened to send me to collections. I called our law firm and they wrote one letter and calls and the charges immediately stopped. Apparently, there's a law which says if they don't stop (because I provided a doctor's certificate), I can sue them for \$35,000. I always tell other people - if we don't know the law, we can't fight effectively. — *E. Ching, LegalShield member*

I was out of state in Kentucky wse had just picked up the grandkids and just as I was getting on the freeway at 7:30pm on a Sunday I was pulled over! The officer said I was speeding through a construction zone with workers present. Lucky I had a witness ( Brenda). But instead of arguing- ( here's the short part) I said just give me the ticket! Remember I was in a rental car with out of state plates in Kentucky! It was a \$400 ticket with 6 points ( everything double - construction zone! Because LEGALSHIELD had my back and I had an app.....the ticket went to my Arizona Law Firm right then. They called Kentucky Law Firm they handled it! \$400 / 6 points went to \$120 / no points and they changed the ticket to wasting fuel! I swear I bought the fuel! I could waste it if I wanted too. THE POWER OF HAVING LEGALSHIELD! — *B. Harrell, LegalShield member*